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Ontario Enhanced Driver's Licence Applicant's Guide

Introduction

Effective June 1, 2009, the United States (U.S.) government is implementing the Western Hemisphere Travel Initiative (WHTI), which requires all travellers entering the United States to present a passport or other accepted secure document that establishes the bearer's identity and citizenship to enter the U.S. at land or water border crossings.

The Ontario government has worked with the Canadian and United States governments to develop the Ontario Enhanced Driver's Licence (EDL) as an accepted secure document under WHTI.

A valid passport or NEXUS card is still required to enter the United States by air.

Switching to an Enhanced Driver's Licence is a matter of choice. It is ideal for licenced drivers who frequently travel to the U.S. by motor vehicle. It is less expensive than a passport and can be conveniently stored inside a wallet just like a regular driver's licence.

This guide provides more information about the EDL and outlines the requirements and application process to get an Enhanced Driver's Licence.

If you do not find the information you are looking for please contact:

ServiceOntario Customer Support
416-235-2999 or 1-800-387-3445

Or visit www.ServiceOntario.ca

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How will my personal information be protected?

The Ontario Government and the Government of Canada are committed to respecting and protecting your privacy rights.

The EDL contains the same state-of-the art fraud prevention measures already in place on the Ontario driver's licence such as laser engraved photo and signature, a fine line background, 2D barcode, secondary photo and ultraviolet features.

The personal information collected and used during the EDL application process will consist of the information you supply on your application forms and questionnaires plus any information used as evidence of identity and citizenship.

Personal information related to your EDL application is collected under the authority of the *Photo Card Act, 2008*. If you have any questions about the collection or use of your personal information collected, please call the Supervisor, ServiceOntario, at **416-235-2999** or **1-800-387-3445** or write to the **Supervisor, Ministry of Transportation, Licensing Administration and Support Office, Main Floor, Building A, 1201 Wilson Ave., Downsview, Ontario, M3M 1J8**.

Personal information and access to that information is protected under the statutes of the *Privacy Act* and the *Access to Information Act*. For federal information and privacy protection enquiries, you may contact the **Canada Border Services Agency** at: **1-800-461-9999** or at **<http://www.cbsa-asfc.gc.ca/menu-eng.htm>** or Citizenship and Immigration Canada at: **Citizenship and Immigration Canada 1-888-242 2100** or online at **<http://www.cic.gc.ca/english/department/atip/faq.asp>**.

For United States privacy protection enquiries, you may contact the U.S. Customs and Border Protection at **www.cbp.gov**.

What's the difference between an Enhanced Driver's Licence and a passport?

A passport is an acceptable travel document for entry into the United States as well as other countries by land, water and air modes.

The Ontario EDL is acceptable for entry into the U.S. by land and water only, i.e., by car, train, bus or boat. An EDL is **not** acceptable if you enter the U.S. by air mode.

Countries other than the U.S. will not necessarily accept the EDL as sufficient identification and you should always check entry requirements of other countries you may be visiting before leaving Canada.

Section 2: Applying for an Enhanced Driver's Licence

Eligibility requirements

There are certain basic criteria that you must meet to be able to apply for an EDL.

- You must be a Canadian citizen by birth or naturalization.
- You must hold a valid Ontario driver's licence (standalone M1 licence holders are not eligible).
- You must be an Ontario resident.

In addition, there must be no restrictions to your ability to travel outside of Canada due to any government ordered travel restrictions. For more information, please refer to the [Entitlement to Travel Questionnaire](#).

Application process step by step

To apply for an EDL, you must make an appointment and attend an in-person interview at a [ServiceOntario centre that offers EDL services](#).

1. Booking an appointment

Appointments must be booked prior to attending an EDL Service Centre. You can book an appointment online at www.ServiceOntario.ca or by phoning ServiceOntario at 416-235-2999 or toll-free in Canada at 1-800-387-3445.

The online booking process will require you to input your driver's licence number and be able to print the required questionnaires, forms and the receipt of your appointment booking.

2. Completing the EDL questionnaires and forms

During the online booking process you will be required to download and print copies of the documents listed below and complete the information as requested. These documents must be completed prior to attending your scheduled appointment. **Do not sign the forms** as they must be signed during your in-person EDL application interview.

[Guide to Completing the Citizenship Questionnaire](#)

[Citizenship Questionnaire](#)

[Personal Information Consent Form](#)

[Entitlement to Travel Questionnaire](#)

You must provide proof of identity (legal name, date of birth, signature) and documentary evidence of Canadian citizenship. Only original documents are accepted – copies are not permitted. Please refer to [Appendix A](#) for acceptable identification.

You must present documents that support your current full legal name. If your current legal name is different from the name on your proof of citizenship document, or if your driver's licence does not show your current legal name, you will also need to present a document to show the link between the two names.

3. The interview appointment

Before you leave home check that you have your completed forms and the proof of identity documents as required. Allow approximately 15 minutes for the appointment.

During a pre-screening interview, you will be asked to provide proof of identity and documentary evidence of Canadian citizenship and you will be asked to sign the required forms and questionnaires. Your documents will be reviewed and a number of questions will be asked relating to your citizenship and eligibility for an EDL. You will also be asked to pay the required EDL application fee. You can pay by cash, credit card, money order, certified personal cheque or debit card.

If you meet all the requirements of the EDL pre-screening process, you will then continue with an EDL application interview. During this interview you will be asked a number of additional questions that will help verify your identity and confirm you have submitted satisfactory evidence of your Canadian citizenship.

If you meet all the requirements of the interview, your photo will be taken and your signature recorded. A temporary driver's licence will be issued to you for use until your EDL card arrives by secure delivery, which you will sign for.

Please note that temporary driver's licences are not acceptable for entry into the United States

If at the time you apply for an EDL your driver's licence is up for renewal, the applicable driver's licence renewal fee will be added to the EDL fee. The EDL expiry date will coincide with your driver's licence expiry date.

Section 3: Travelling with an Enhanced Driver's Licence

Your EDL will be accepted as a valid cross-border document denoting identity and Canadian citizenship for entry into the U.S. at all land and water border crossings. You will **not** be able to use your EDL to travel into the United States by air.

Select U.S. land and water border crossings will be equipped with RFID readers located at the stop sign as you approach the U.S. CBP booth. You should remove your EDL from its protective sleeve and display the card to the RFID reader. If there are no RFID readers, the U.S. CBP officer will swipe the machine readable zone on the back of your EDL card through a document reader.

CBP will query the CBSA database in Canada, and your EDL information will then be securely transmitted to the U.S. Customs Border Protection Officer.

Three reminders!

- 1. While the EDL will be recognized by U.S. border officials, keep in mind that no document can guarantee admission into another country. Please ensure that you have supporting identification in case you are asked for it.*
- 2. The EDL cannot be used if you are entering the United States by air. In this case, you will need to have a valid passport or other secure document such as a NEXUS card.*
- 3. If travelling to a country other than the U.S. you will need to check requirements to determine whether or not the EDL would be sufficient identification for entry.*

Your Return to Canada

Document requirements and procedures to enter Canada have not changed.

Your EDL denotes your identity and citizenship and may be used for re-entry into Canada.

If you need more information, please contact Canada Border Services Agency at **1-800-461-9999** or online at <http://www.cbsa-asfc.gc.ca/>

Section 4: Replacing a lost or stolen Enhanced Driver's Licence

What to do if your EDL is lost or stolen

Immediately advise your local police department and file a report.

As soon as possible, visit a [ServiceOntario centre that offers EDL services](#) or a [ServiceOntario Driver and Vehicle Licence Issuing Office](#) to apply for a replacement EDL. ***Please note: EDL replacements at Driver and Vehicle Licence Issuing Offices can only be processed as long as there are no changes to EDL personal information data.***

Bring your original birth certificate or other evidence of citizenship and a second piece of original identification (see Appendix A) to confirm your identity and the replacement fee.

You will be issued a temporary driver's licence, until the replacement EDL is sent to you by secure delivery. ***Please note: the temporary driver's licence cannot be used for entry into the U.S.***

What to do if your EDL is lost or stolen while you are outside of Ontario

An Enhanced Driver's Licence cannot be replaced from outside of Ontario.

If you're returning to Ontario within six months, the Ministry of Transportation can mail you a temporary driver's licence (not an Enhanced Driver's Licence), provided that your driver's licence is valid and not cancelled or under suspension.

When you return to Ontario, please visit a [ServiceOntario centre that offers EDL services](#) to replace your card. You will be required to provide your original birth certificate or other evidence of citizenship and a second piece of original identification (see Appendix A) and pay the replacement fee.

If you are going to be away longer than six months, the Ministry of Transportation may replace your EDL with a regular driver's licence provided it is valid and not cancelled or under suspension. When you return to Ontario, please visit a [ServiceOntario centre that offers EDL services](#) to replace your card. You will be required to provide your original birth certificate or other evidence of citizenship and a second piece of original identification (see Appendix A) and pay the replacement fee.

For information on how to apply for a replacement from outside Ontario, please visit www.mto.gov.on.ca or call the ServiceOntario at **416-235-2999** or **1-800-387-3445**.

Section 5: Changing personal information on your Enhanced Driver's Licence

Personal Identity Changes

All changes for name, date of birth, sex and height, must be processed at a ServiceOntario centre that offers EDL services.

Be sure to bring your EDL, your original birth certificate or evidence of citizenship, proof of your change, plus one other piece of identification from Appendix A.

Address Changes

Address changes on Enhanced Driver's Licences must be made in person at a ServiceOntario centre that offers EDL services or at a ServiceOntario Driver and Vehicle Licence Issuing Office.

Please note: Name, date of birth and height changes can only be processed in person at a ServiceOntario centre that offers EDL services. Address changes can only be processed in person at either an ServiceOntario centre that offers EDL services or a ServiceOntario Driver and Vehicle Licence Issuing Office.

Section 6: FAQ

This section provides a list of our most frequently asked questions. Some of the information you will have already read in the main sections of this guide. If you do not find the answer you are looking for please contact ServiceOntario at 416-235-2999 or 1-800-387-3445.

General questions about the Enhanced Driver's Licence (EDL)

1. What is an EDL?
2. Who should get an EDL?
3. Where can I use my EDL?
4. Am I required to get an EDL?
5. If I get an EDL, can I keep my old driver's licence?
6. Does an EDL look different from a regular driver's licence?

About eligibility, applying for & receiving an Enhanced Driver's Licence (EDL)

7. Are there any exceptions to the new U.S. Western Hemisphere Travel Initiative (WHTI) rules?
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12. How do I apply for an EDL?
13. How do I book my appointment?
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21. What if I get suspended from driving, will my EDL still be valid?
22. How much does an EDL cost?
23. How do I pay for my EDL?
24. How often do I have to renew my EDL - how long is my EDL valid?

About changing personal information and replacing a lost or stolen Enhanced Driver's Licence (EDL)

- 25. How do I change the personal information on my EDL?
- 26. What should I do if my EDL is lost or stolen?
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Travelling with a Enhanced Driver's Licence (EDL)

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- 32. What is Radio Frequency Identification Technology (RFID) and how is it used in the EDL?
- 33. Can anyone access my personal information if they scan the RFID chip embedded in my EDL card?
- 34. What is a Machine Readable Zone (MRZ)?
- 35. What will the Ontario Registrar General and other Canadian vital statistics agencies do with my personal information?
- 36. What will Citizenship and Immigration Canada do with my personal information?
- 37. What will the Canada Border Services Agency do with my personal information?
- 38. What will U.S. Customs and Border Protection do with my personal information?

General questions about the Enhanced Driver's Licence (EDL)

1. What is an EDL?

An Enhanced Driver's Licence contains the same information as an Ontario driver's licence but also identifies the driver as a Canadian citizen. This additional information, as well as other features such as an RFID chip and MRZ, allows the driver to use their EDL as an alternative to a passport to enter the U.S. by land or water.

2. Who should get an EDL and why?

The EDL is ideal for any licenced driver who frequently travels to the U.S. by motor vehicle or boat. It's less expensive than a passport and can be conveniently stored inside a wallet, just like a regular driver's licence.

3. Where can I use my EDL?

The EDL can only be used for travel to the United States by land or water modes, i.e., car, bus, train or boat. The EDL **cannot** be used to enter the United States by air mode. Ontarians who fly to the U.S. will be required to present a valid passport or NEXUS card.

Travellers should check the entry requirements of other countries before leaving Canada because an EDL may not be recognized in other countries.

4. Am I required to get an EDL?

No. Getting an EDL is completely voluntary.

5. If I get an EDL, can I keep my old driver's licence?

No. Drivers may hold either a driver's licence or an Enhanced Driver's Licence, not both. The EDL can be used exactly the same way as a regular driver's licence, but can also be used as an alternative to a passport at land or water border crossings between Canada and the U.S.

6. Does an EDL look different from a regular driver's licence?

The EDL looks similar to the regular Ontario driver's licence with the addition of the symbol CAN which denotes Canadian citizenship, the title on the card as well as a Machine Readable Zone (MRZ) on the back of the card.

About eligibility, applying for & receiving an Enhanced Driver's Licence (EDL)

7. Are there any exceptions to the new U.S. Western Hemisphere Travel Initiative (WHTI) rules?

Persons 18 and under are only required to provide proof of citizenship such as a birth certificate or a citizenship card.

8. Who is eligible for an EDL?

To be eligible to apply for an Enhanced Driver's Licence, you must:

- hold a valid Ontario driver's licence (except class M1),
- be a Canadian citizen,
- not have any travel restrictions, and
- be a resident of Ontario.

9. Can I get an EDL if I hold a novice class driver's licence?

Yes, G1, G2 and M2 novice class driver's licence holders are eligible to apply for an EDL. However, having an M1 class licence alone is not acceptable.

10. Do I need to pass a knowledge test or driving test to get an EDL?

No. You must already hold a valid Ontario driver's licence to apply for an EDL, therefore no test of your driving skills or knowledge is required.

11. I am not a Canadian citizen but I do have an Ontario driver's licence, can I get an EDL?

No. You must be a Canadian citizen and hold a valid driver's licence to be eligible for an EDL.

12. How do I apply for an EDL?

To apply, you must first book an application interview appointment online at www.serviceontario.ca/appointment. Once you have booked your appointment, you should download the appropriate forms and questionnaire as well as the list of identification documents you will need to bring with you to your appointment.

The interview will take place at a [ServiceOntario centre that offers EDL services](#).

Note: EDL appointments can also be booked by telephone at 416-235-2999 or toll-free in Canada at 1-800-387-3445.

13. How do I book my appointment?

To book your EDL application interview appointment, visit www.serviceontario.ca. or call 416-235-2999 or toll-free in Canada at 1-800-387-3445.

14. Why do I need an appointment to get an EDL?

Applying for an EDL is much like applying for a passport because you need to provide acceptable proof of identity and documentary evidence of citizenship. Prior to attending your interview appointment, you will need to complete a citizenship questionnaire, a personal information consent form and an entitlement to travel questionnaire. To download the forms, click here <http://www.forms.ssb.gov.on.ca/mbs/ssb/forms/ssbforms.nsf?opendatabase&ENV=WWE>. Do not sign the forms; they must be authenticated in-person by a trained ServiceOntario customer service agent at your interview.

15. Where do I apply for an EDL – where is my nearest ServiceOntario centre that provides EDL Services?

Go to Appendix B for a list of ServiceOntario offices offering EDL services.

16. How long will my appointment take?

Your appointment will take approximately 15 minutes.

17. Can I apply for an EDL at a driver and vehicle private issuing office?

No. EDL application appointments can only be booked online at www.ServiceOntario.ca or by calling 416-235-2999 or toll free in Canada at 1-800-387-3445.

18. Can someone else apply for an EDL on my behalf?

No. Persons applying for an EDL must attend their application interview appointments in person and present the required forms and sign in person at a ServiceOntario centre offering EDL services.

19. If I book an interview today, how long will it take to get my EDL?

The time it takes to get your card will depend on the availability of appointments at each of the ServiceOntario centres that offer EDL services. Once you have successfully completed your application interview, your EDL card should arrive by secure mail in a couple of weeks. You will be provided with a temporary licence in the interim. However, it is important to note that a temporary licence cannot be used for entry into the United States.

20. What if I do not receive my EDL before my temporary driver's licence expires?

Your temporary driver's licence is valid for 90 days. If you have not received your EDL card and your temporary driver's licence is close to the expiration date, visit your closest ServiceOntario centre offering EDL services and apply for a replacement EDL. Bring your original birth certificate or other evidence of citizenship and a second piece of original identification from Appendix A to prove your identity.

21. What if I get suspended from driving, will my EDL still be valid?

If you are prohibited from driving due to suspension or cancellation, you must immediately surrender your EDL in person to any ServiceOntario centre offering EDL services or to a ServiceOntario driver and vehicle issuing office.

Depending on the length of your suspension and only after you have satisfied all requirements for reinstating your driver's licence, you may either need to repeat an in-person application, including booking an appointment, pre-screening and interview to receive a new EDL card or you may qualify to replace your EDL card by simply paying the replacement fee.

For information regarding your driver's licence record, please call ServiceOntario at 416-235-2999 or 1-800-387-3445.

22. How much does an EDL cost?

The fee for an EDL is \$40 in addition to the cost of renewing your driver's licence (\$75)

23. How do I pay for my EDL?

Acceptable forms of payment are the same as for a driver's licence renewal, including cash, debit card, credit card, money order, certified personal cheque or a business cheque.

24. How often do I have to renew my EDL – how long is my EDL valid?

Your EDL expiry date will coincide with the expiry date on your driver's licence at the time that you apply. If your current driver's licence is due to be renewed, your EDL will be valid for the full term of your renewal.

About changing personal information and replacing a lost or stolen Enhanced Driver's Licence (EDL)

25. How do I change the personal information on my EDL?

All changes to personal information, such as name, date of birth, sex and height, must be processed at a ServiceOntario centre that offers EDL services.

Be sure to bring your EDL, your original birth certificate or evidence of citizenship, proof of your change, plus one other piece of identification from Appendix A.

Address changes on EDLs must be made in person at a ServiceOntario centre that offers EDL services or at a Driver and Vehicle Issuing Office.

26. What should I do if my EDL is lost or stolen?

Immediately advise your local police department and file a report.

As soon as possible, visit a [ServiceOntario centre that offers EDL services](#) or a [ServiceOntario Driver and Vehicle Licence Issuing Office](#) to apply for a replacement EDL. ***Please note: EDL replacements at Driver and Vehicle Licence Issuing Offices can only be processed as long as there are no changes to EDL personal information data.***

Bring your original birth certificate or other evidence of citizenship and a second piece of original identification from Appendix A to prove your identity.

You will be issued a temporary driver's licence, until the replacement EDL is securely delivered to you. ***Please note: the temporary driver's licence cannot be used for entry into the United States.***

27. What should I do if my EDL is lost or stolen while travelling in the U.S.?

An EDL cannot be replaced from outside of Ontario.

If you're returning to Ontario within six months, the Ministry of Transportation can mail you a temporary driver's licence (not an Enhanced Driver's Licence), provided that your driver's licence is valid and not cancelled or under suspension.

When you return to Ontario, visit a [ServiceOntario centre that offers EDL services](#) to replace your card. Bring your original birth certificate or other evidence of citizenship and a second piece of original identification to prove your identity from Appendix A and pay the replacement fee.

If you are going to be away longer than six months, the Ministry of Transportation may replace your EDL with a regular driver's licence provided it is valid and not cancelled or under suspension.

For information on how to apply for a replacement from outside Ontario, please visit www.mto.gov.on.ca or call the ServiceOntario at **416-235-2999** or **1-800-387-3445**.

Travelling with a Enhanced Driver's Licence (EDL)

28. Can I have an EDL and a passport at the same time?

Yes. However, an EDL can only be used for entry into the United States by land or water modes. You will need a valid passport or NEXUS card if you wish to enter the United States by air mode.

29. Can I use my EDL to travel to countries other than the U.S.?

The Ontario EDL has been designed to meet U.S. land and water entry requirements only. Travellers should check entry requirements of other countries before leaving Canada.

About personal information and identity theft

30. How will my personal information be protected?

The personal information collected and used during the EDL application process will consist of the information you supply on your application forms, questionnaires and during the interview plus any information used as evidence of identity or citizenship.

The EDL contains the same state-of-the-art fraud prevention measures already in place on the Ontario driver's licence such as laser engraved photo and signature, a fine line background, 2D barcode, secondary photo. The EDL also contains an RFID chip and MRZ.

31. Will my personal information be shared outside the Ontario government?

Your information will be shared with the Ontario Registrar General (or other Canadian vital statistics agencies), Citizenship and Immigration Canada, the Canada Border Services Agency and U.S. Customs and Border Protection.

32. What is Radio Frequency Identification Technology (RFID) and how is it used in the EDL?

RFID is a wireless technology that helps U.S. border officials quickly identify an EDL holder and confirm that the EDL being presented is legitimate. The RFID chip embedded in the EDL contains a number, unique to the EDL that the U.S. will send to the Canada Border Services Agency (CBSA) to query and retrieve the EDL holder's personal EDL information.

33. Can anyone access my personal information if they scan the RFID chip embedded in my EDL card?

No. The RFID chip embedded in your EDL card does not contain any personal information, just a unique reference number.

For added protection, each EDL card comes with a security sleeve to prevent the RFID chip from being read by unauthorized sources. The EDL should be kept in the sleeve whenever you are not using it to enter into the United States or return to Canada. If the sleeve becomes torn or crumpled, it should be replaced.

34. What is a Machine Readable Zone (MRZ)?

A MRZ is technology that encodes data in an optical character recognition (OCR) format. MRZs can typically be found on the identity page of a passport. The MRZ on an EDL will be used to provide more efficient processing at border crossings as well as an added security feature for fraud prevention. The information contained on the MRZ includes items such as name, date of birth and country of origin.

35. What will the Ontario Registrar General and other Canadian vital statistics agencies do with my personal information?

The information disclosed to the Ontario Registrar General and other Canadian vital statistic agencies will only be used to review and authenticate your birth information collected for the EDL application process.

36. What will Citizenship and Immigration Canada do with my personal information?

The information disclosed to Citizenship and Immigration Canada may be used to review the citizenship information collected for the EDL application process to ensure your documentary evidence of Canadian citizenship has been accurately examined. CIC may also share limited personal information with MTO, but with no other agency unless require to do so by law. The information shared with CIC is protected under provisions of the federal *Privacy Act*.

37. What will the Canada Border Services Agency do with my personal information?

The Canada Border Services Agency will act as an intermediary between the Ontario government and U.S. Customs and Border Protection.

Approved EDL applicant information will be sent to the Canada Border Services Agency for secure storage. When you arrive at a U.S. border station, US CBP will query the CBSA database which in turn will forward the EDL information to U.S. Customs and Border Protection via a secured channel. This information will only be exchanged once your EDL is used at a border crossing. Prior to you using your card to enter the United States, your information will not be shared.

The CBSA will also retain information on lost, stolen and otherwise invalid EDLs. The CBSA will share this information with other agencies only as authorized by law.

38. What will U.S. Customs and Border Protection do with my personal information?

Once your EDL has been used to enter the United States, your identification and citizenship information will be retained in a secure U.S. Customs and Border Protection database.

This agency may store, use and disclose your personal information to determine your eligibility to enter or remain in the U.S., or for any other purpose authorized by U.S. law.

Appendix A

Mandatory Identity Documents (To qualify for an EDL you must bring your Ontario Driver's Licence as well as 1 item from section 2 as evidence of citizenship and 1 or more items from section 3 as proof of identity)	Data Elements			
	Legal Name	Citizenship	Date of Birth	Signature
Section 1				
Ontario Driver's Licence				✓
Section 2 Evidence of Canadian Citizenship Documents (1 original item from the list below must be presented to prove Canadian citizenship)				
Provincial or Territorial Birth Certificate (persons born in Canada)	✓	✓	✓	
Citizenship Certificate (Certificate of Canadian Citizenship) (also known as Canadian Citizenship Card with photo)	✓	✓	✓	✓
Naturalization Certificate (issued before January 1, 1947)	✓	✓		
Registration of Birth Abroad Certificate (issued between January 1, 1947 and February 14, 1977 by Canadian citizenship authorities)	✓	✓	✓	
Retention Certificate (issued between January 1, 1947 and February 14, 1977)	✓	✓	✓	
Section 3 Proof of Identity Documents (1 or more items from the list below may be needed to prove identity)				
Passport - Canadian	✓		✓	✓
Canadian Certificate of Indian Status - issued by the Canadian Federal Government	✓			
Ontario Health Card				✓
Department of National Defence (DND) identity card				✓
Student Card - with signature				✓
Identity Card with signature (issued by Canadian province/territory)				✓
Certified Copy of Marriage Certificate	✓			
Change of Name Certificate	✓			
Court Order, showing legal name, date of birth and court seal	✓		✓	

Appendix B

Locations of ServiceOntario Centres Offering EDL services

CORNWALL

127 Sydney Street
Cornwall, ON
K6H 3H1

KINGSTON

1055 Princess St., Suite 401
(near Sir John A MacDonald Blvd.,
across from Kingston Shopping Centre)
Kingston, ON
K7L 5A9

OTTAWA (Downtown)

110 Laurier Avenue West
(corner of Elgin Street)
Ottawa, ON
K1P 1J1

SAULT STE MARIE

Roberta Bondar Place
70 Foster Drive, Main Floor, Suite 110
Sault Ste Marie, ON
P6A 6V4

ST. CATHARINES

301 St. Paul Street
Mezzanine Level
St. Catharines, ON
L2R 7R4

THUNDER BAY

435 James Street South, Suite 113,
(off Arthur Street, Ontario Government Building
with circular driveway)
Thunder Bay, ON
P7E 6T1

TORONTO (Central)

777 Bay Street,
Suite M212, Market Level
Toronto, ON
M5G 2C8

TORONTO (North York)

47 Sheppard Avenue East, 4th Floor
(south side of Sheppard Ave.,
half block east of Yonge Street)
Toronto, ON
M2N 7E7

WINDSOR

400 City Hall Square East, Suite 205
(corner of McDougall Ave. and University Ave.,
beside City Hall)
Windsor, ON
N9A 7K6